

Harnessing the power of social media for social marketing

PROGRAM

A 2-days workshop organized by

Agnès HELME-GUIZON, PhD

Laurie BALBO, PhD

Soffien BATOUI, PhD

Key note speaker



Cornelia Pechmann Professor of Marketing Paul Merage School of Business University of California (USA)

August 28th & 29th

Grenoble IAE & CERAG

Welcome to the first Workshop on Social Media and Social Marketing

Social media became pervasive in our daily lifes. Companies have understood the many benefits they can get from including social media into their marketing strategy. As a consequence, nowadays social media is the cornerstone of the marketing strategy of almost every organizations, either for commercial purposes but also for **social marketing objectives**. Indeed social media are more and more used to help people engage in / pursue behaviors that are beneficial to them and/or their environment and on the contrary to avoid behaviors that are detrimental to them and/or their environment. Despite the heavy use of social media for preventive purposes by organizations and a growing body of academic researches of this topic, our understanding of levers of social media efficacy and underlying processs is still limited and much tremains to be learned.

The goal of this worshop is to advance knowledge about **Harnessing the power of social media for social marketing** by getting insights into practicionners use of social media, disseminating new research, sharing best practices, and encouraging the evolution of new research ideas and themes. **A peculiar attention is paid to attitudes and behavior changes in the context of Health**.

Around Pr **Connie PECHMANN**, world-renowed, among others, for her research on anti-tobacco campaings and more broadly speaking on social marketing, a group of high quality researchers from Norway and France will present their findings on social media and Health marketing (see program). Participants will a great opportunity to advance their knowledge on social media for Health marketing by listening to high level speeches but also through exchanges with distinguished scholars and practitioners across disciplinary boundaries.

Thank you for coming. We hope you enjoy the Worshop.

Agnès HELME-GUIZON Associate Profesor in Marketing (Grenoble IAE, CERAG/ UGA) and the Organizing Committee

ORENOBLE

Thank you to

CERAG's Director, Professor Radu BURLACU, IAE's Director, Professor Christian DEFELIX, and their teams Université Grenoble Alpes, Without their support, this workshop would not be possible

Thank you also to Florence Alberti for her support, and to the CERAG Marketing Team members

Publishing Workshop

August 28th PROGRAM



10h00-10h30: Morning Reception – Coffee (CERAG / Ground Floor)

10h30-12h30: Publishing Workshop (CERAG / Ground Floor) Cornelia PECHMANN, Paul Merage School of Business, University of California, Irvine

12h30-14h00: Lunch (CERAG)

14h00-15h00:A focus on Transformative Consumer Theory
(CERAG / Ground Floor)Cornelia PECHMANN, Paul Merage School of Business, University of California, Irvine

15h00-15h45: Ethical Dilemmas Related to the Use of Social Media for Health Purposes (CERAG / Ground Floor)

Elia GABARRON, M-health and Health Analytics, Norwegian Center for eHealth Research

15h45: Outdoor Event



Research Workshop August 29th PROGRAM



8h30-9h00: Morning Reception – Coffee (Grenoble IAE K'Fet / Ground floor)

9h00-9h15: Conference Welcome (Grenoble IAE / Room Didier Retour)

Agnès HELME-GUIZON, Associate Professor in Marketing, Grenoble IAE, CERAG CNRS, University of Grenoble Alpes

Cornelia PECHMANN, Paul Merage School of Business, University of California, Irvine

9h15-10h45: Session 1 - Managerial perspectives (Grenoble IAE / Room Didier Retour)
Anna MERCIER, In charge of the French anti-tobacco campaigns, Santé Publique France
"Social Media as a Key-Lever for Health Prevention Campaigns : Le Moi(s) sans tabac"

Etienne BRESSOUD, Nudge Unit Director, BVA "Nudge to Enhance Healthcare Behavior Through Social Media"

10h45-11h15: Coffee break / socialization

11h15-12h00 Session 2 Research (Grenoble IAE / Room Didier Retour)

Elia GABARRON, M-health and Health Analytics, Norwegian Center for eHealth Research "Social media to prevent sexually transmitted infections"

12h00-13h30 Lunch (CERAG)



Direction

IAE Grenoble 525 Avenue Centrale, 38400 Saint-Martin-d'Hères

13h30-14h30: Session 3 Work in progress (Grenoble IAE / Room Didier Retour)

Steffie GALLIN, Phd Student, University of Montpellier, MRM

Marie-Christine LICHTLE, Professor of Marketing, University of Montpellier, MRM

Laurie BALBO, Montpellier Business School, MRM

"Effects of participating in an online dieting support community on eating behaviors: the mediating role of susceptibility to social influence"

Agnès HELME-GUIZON, Associate Professor of Marketing, Grenoble IAE & CERAG CNRS, University of Grenoble Alpes

Fanny MAGNONI, Assistant Professor of Marketing, Grenoble IAE & CERAG CNRS, University of Grenoble Alpes

Jean-Luc GIANELLONI, Professor of Marketing, Grenoble IAE & CERAG CNRS, University of Grenoble Alpes

"Feedback messages on connected objects: effects on engagement and well-being"

14h30-14h45: Coffee break / socialization

14h45-16h00: Session 4 Research (Grenoble IAE / Room Didier Retour)

Cornelia PECHMANN, Paul Merage School of Business, University of California, Irvine "Self-disclosure Asymmetry in Online Communities: A Challenge of Demographic Diversity"



Organizing Committee

Cornelia (Connie) PECHMANN (MS, MBA, PhD), Professor of Marketing at the UCI Paul Merage

- personal page: https://merage.uci.edu/research-faculty/facultydirectory/Connie-Pechmann.html
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Agnès HELME-GUIZON, PhD, Associate Professor in Marketing at Grenoble IAE (Université Grenoble Alpes).

Head of the Organizing Committee & Communication

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Co-Head of the Organizing Committee & Communication

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Soffien BATAOUI, PhD, ATER in Marketing at Grenoble IAE (Université Grenoble Alpes).

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How to come to IAE & CERAG?

Grenoble IAE

525 avenue Centrale , Campus universitaire, St Martin d'Hères Tram B or C – Gabriel Fauré station

CERAG,

150 rue de la Chimie, Campus Universitaire St Martin d'Hères Tram B or C – Gabriel Fauré station or Bibliothèques Universitaires station

By car:

A41 - Chambéry (46 km), Annecy (100 km), Genève (144 km) A48 - Lyon (105 km), Paris (566 km) A49 - Valence (99 km)

From Paris: entrée 1 by Gabriel Péri street From St Martin d'Hères: entrée 2 by Gabriel Péri street From the "rocade sud": entrée 3, Domaine universitaire highway exit

By Tram:

From Grenoble train station (line B): Gabriel Fauré Station (20 minutes) From Gieres train station: Gabriel Fauré Station (5 minutes).

